Program NA 1 2 3 4 5 Comment 1. Mission, philosophy, and goals 2. Management of funds 3. Confidentiality & copyright 4. Program structure 5. Program planning 6. Program evaluation 7. Learner recruitment 8. Promotional materials 9. Collaboration 10. Scheduling of classes 11. Learner-instructor ratio **Actions:**

evaluators that the Best F 2=Just one indicator or subfair to say that there is no Practice isn't being met. 3=A few indicators have bee of the program to meet th improvement and identifia 4=A substantial number of ir

1=No indicators have been of

place. One could say the 5=All of the indicators have I may be in place. There is program is very clearly ar

still room for improvemen